

Summer 2024 Look Again



Oakland Talking Book Service @ RHPL

OTBS Book Discussion Groups

Are you looking for an opportunity to discuss great books and network with other Oakland Talking Book Service (OTBS) patrons? Consider joining one of our book discussion groups. If you have questions about our book discussion groups or want to receive one or more books, call 248-650-5681.

OTBS Book Friends

Mondays: May 6, June 3, July 8, 1 p.m.

To join the call, dial 888-916-5522. No pin or password is needed.

May 6: *The River We Remember* by William Kent Krueger (DB116354)

June 3: *The Berry Pickers* by Amanda Peters (DB117941)

July 8: Book Recommendations — Come prepared to talk about a book that you loved or what you're currently reading

Phoney Friends Book Club

Wednesdays: May 15, June 19, July 17, 1 p.m.

To join the call, dial 888-916-5522. No pin or password is needed.

May 15: *Being Henry: The Fonz...and Beyond* by Henry Winkler (DB117053)

June 19: *The Revised Fundamentals of Caregiving* by Jonathan Evison (DB75360)

July 17: *Everyone in My Family Has Killed Someone* by Benjamin Stevenson (DB118020)

Dial-In Discussion Club

Monday: May 20, 1 p.m.

This group meets on the third Monday of the month to discuss topics of interest related to low vision and more. To join the call, dial 888-916-5522. No pin or password is needed. For updated information about monthly topics, call 248-650-7150.

*Please note, this group will not meet in June, July, and August.

May 20: Greater Detroit Agency for the Blind and Visually Impaired

Echo Show

OTBS has two Echo Show devices available for checkout. Echo Show is a smart speaker enabled with Alexa, a voice-activated assistant that can respond to commands for information about the weather, news, and much more. The Show also has a video screen and is equipped with many built-in accessibility features for the visually impaired. Use of the device requires a Wi-Fi connection. OTBS patrons need to check out and return the devices in person at RHPL. Call 248-650-5681 for more information.

Computers for the Blind

Computers for the Blind is an organization that provides low-cost, refurbished computers equipped with accessibility software for individuals with visual impairments. Desktop and laptop computers include a one year home license for JAWS screen reader or ZoomText. Limited basic instruction is also available. More information, including application and pricing information, is available at computersfortheblind.org. You can also get more information by calling (214) 340-6328 or by e-mailing info@computersfortheblind.org.

OTBS Survey

Our goal at OTBS@RHPL is to provide you with excellent service. Please complete and return this anonymous survey by June 30, 2024 and let us know what you think. Thank you for your input! You may:

- Complete the survey, remove it from the newsletter, and fold it in half so the return address and free postage mark appear at the front of the fold. The survey can then be mailed with no postage required.
- Complete the survey over the phone by calling 248-650-5681 or toll-free at 1-800-774-4542.
- Complete the survey online at: otbs.rhpl.org/survey

1. How did you learn about the Oakland Talking Book Service (OTBS)?

Check all that apply.

- | | |
|---|--|
| <input type="checkbox"/> Friend or family member | <input type="checkbox"/> Staff at a senior residence |
| <input type="checkbox"/> Physician | <input type="checkbox"/> Flyer, newsletter, or other advertisement |
| <input type="checkbox"/> Therapist or social worker | <input type="checkbox"/> Friend or family member |
| <input type="checkbox"/> School | <input type="checkbox"/> Public library |
| <input type="checkbox"/> Senior Center | <input type="checkbox"/> Don't remember |

2. How frequently do you call OTBS?

- | | |
|----------------------------------|-----------------------------------|
| <input type="checkbox"/> Daily | <input type="checkbox"/> Annually |
| <input type="checkbox"/> Weekly | <input type="checkbox"/> Never |
| <input type="checkbox"/> Monthly | |

3. What was the purpose of your most recent call? Check all that apply.

- | | |
|--|--|
| <input type="checkbox"/> Apply for service | <input type="checkbox"/> Ask about my account |
| <input type="checkbox"/> Order books, magazines, or described videos | <input type="checkbox"/> Pleasant conversation |
| <input type="checkbox"/> Inquire about a program | <input type="checkbox"/> Make a suggestion |
| <input type="checkbox"/> Ask for recommendations about what to read next | <input type="checkbox"/> Report a problem with the service |

4. Overall, how would you rate the service you received the last time you called?

- Poor Fair Neutral Good Excellent

5. If you left a voicemail, how quickly was your call returned?

- Within the hour Same day Next working day
 Within a week Never

6. How frequently do you visit OTBS@RHPL in person?

- Weekly Monthly Quarterly
 Yearly Never

7. What was the purpose of your most recent visit? Check all that apply.

- Apply for service Attend a program
 Use the assistive technology computers Report a problem with the service
 Return materials Make a suggestion
 Other

8. How would you rate the service you received in person?

- Poor Fair Neutral Good Excellent

9. When you receive an OTBS newsletter, do you read it?

- Yes Sometimes No I do not receive OTBS newsletters

10. Are you able to read large print?

- Yes No Sometimes

11. Are you aware that as an OTBS patron, you are also eligible to receive Large Print books by mail?

- Yes No

12. Are you aware that as an OTBS patron, you are also eligible to receive audio-described DVDs by mail?

- Yes No

13. If you receive Large Print books or audio-described DVDs by mail, how would you rate your experience?

- Poor Fair Neutral Good Excellent

14. Do you know that downloading books and magazines to smartphones and tablets using the Braille and Audio Reading Download service (BARD) is available to you?

- Yes No

15. If you have downloaded from BARD, how would you rate your experience?

- Poor Fair Neutral Good Excellent

16. If you have yet to use BARD, please explain why. Check all that apply.

- No access to a high-speed Internet connection Do not have a smartphone or tablet
 Do not use computers or e-mail Prefer to get books through the mail

17. Are you aware that OTBS offers training and/or assistance in using assistive technology?

- Yes No

18. Have you ever received assistive technology assistance or training through OTBS?

- Yes No

19. If yes, how would you rate your experience with the training service?

- Poor Fair Neutral Good Excellent

20. Have you or a family member ever visited the OTBS website?

- Yes No

21. How would you rate your overall experience with OTBS@RHPL?

- Poor Fair Neutral Good Excellent

22. Would you recommend OTBS services to friends and family members?

- Yes No

23. If you were to attend a program at the Library, what days and times would be most convenient? Check all that apply.

- Weekday mornings Weekend afternoons
 Weekend mornings Weekday evenings
 Weekday afternoons I am unable to come to the library

Do you have any further comments or suggestions?

Name (Optional):

Phone number (Optional):

Email (Optional):



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Please fold and staple before mailing

Accessibility at The Henry Ford

Throughout the year, The Henry Ford offers virtual verbal description programs that offer users an opportunity to learn about a variety of the museum's collections, including detailed descriptions of images. The experience is available via Zoom or phone and is free, but registration is required. The next program, featuring art pottery, will take place May 9 from 2 to 4 p.m. To find out about upcoming programs or to register, e-mail accessibility@thehenryford.org or call 313-982-6168.

The Henry Ford also offers tactile tours with three weeks' advance notice. These tours offer opportunities to touch artifacts and models of artifacts throughout the museum, including the Rosa Parks bus, the Allegheny Locomotive, and the Dymaxion House. Tours are an hour and a half in length and include descriptions and background context provided by museum staff. Additionally, descriptive audio is available for some of the films at The Giant Screen Experience. For more information about these opportunities, e-mail accessibility@thehenryford.org.

CCTV/Video Magnifier Donations

Do you have a CCTV/Video Magnifier that you are no longer using, but are not sure what to do with? OTBS accepts donations of Video Magnifiers in working condition (flat screen units only; please, no CRT monitors) and will pass along the donated units to other Oakland County residents with visual impairments. To arrange a donation, call (248) 650-5681.





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Rochester Hills Public Library
500 Olde Towne Road • Rochester, MI 48307

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Hours:

Mon.-Thurs.9 a.m.-9 p.m.

Fri. & Sat.9 a.m.-6 p.m.

Sun.1-6 p.m.*

*Closed Sundays starting June 2nd
through September 2nd.

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